



# Trades Recognition Australia

## Customer Satisfaction Form

If you would like to make a comment about services provided by Trades Recognition Australia (TRA), we invite you to complete this form and submit it to us.

If you would like feedback relating to your skills assessment outcome, please contact the TRA Enquiry Line by phoning 1300 360 992 or emailing [traenquiries@dese.gov.au](mailto:traenquiries@dese.gov.au)

**First Name**

**Last Name**

**TRA reference number (if applicable)**

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**How do you want to be contacted? Please tick and provide details**

Email:

Mail:

Telephone:

Please tick which program your comment relates to.

TSS Program

Job Ready Program

Migration Points Advice

Migration Skills Assessment

Offshore Skills Assessment Program

Provisional Skills Assessment

Trades Recognition Service (TRS)

General/Other

**Do your comments relate to your experience or are you acting on behalf of someone else?**

Myself

Someone else

**What is your comment/concern?** (If you need more space, please attach additional pages)

**As a result of your comments, what outcome would you like?**

**Signature**

**Date**

DD/MM/YYYY

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Please forward by email to TRA through the contact details listed on our website at  
[www.tradesrecognitionaustralia.gov.au](http://www.tradesrecognitionaustralia.gov.au)