# Trades Recognition Australia

# Customer Satisfaction Form

**If you would like to make a comment about services provided by Trades Recognition Australia (TRA), we invite you to complete this form and submit it to us.**

**If you would like feedback relating to your skills assessment outcome, please contact the TRA Enquiry Line by phoning 1300 360 992 or emailing** [traenquiries@dese.gov.au](mailto:traenquiries@dese.gov.au)

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| --- | --- | --- | --- |
| **First Name** | |  | |
| **Last Name** | |  | |
| **TRA reference number (if applicable)** | |  | |
| **How do you want to be contacted? Please tick and provide details** | | | |
| 🞏 Email: |  | | |
| 🞏 Mail: |  | | |
| 🞏 Telephone: |  | | |
| Please tick which program your comment relates to. | | | |
| 🞏 TSS Program | | | 🞏 Job Ready Program |
| 🞏 Migration Points Advice | | | 🞏 Migration Skills Assessment |
| 🞏 Offshore Skills Assessment Program | | | 🞏 Provisional Skills Assessment |
| 🞏 Trades Recognition Service (TRS) | | | 🞏 General/Other |
| **Do your comments relate to your experience or are you acting on behalf of someone else?** | | | |
| 🞏 Myself | | | 🞏 Someone else |

|  |  |
| --- | --- |
| **What is your comment/concern?** (If you need more space, please attach additional pages) | |
| **As a result of your comments, what outcome would you like?** | |
| **Signature** | **Date** |
|  | **D D /M M /Y Y Y Y** |

Please forward by email to TRA through the contact details listed on our website at www.tradesrecognitionaustralia.gov.au